


Corona PCR Test Customer Journey

After you place your order:

1. Go To My Account Page

Click on the Link in your email or go to <https://optimizedbodyandmind.co.uk/my-account/orders> to get to your accounts page. Once on the page, you can see your passenger reference number and "Update Passenger details" button. Click on it to update your required information.

 Orders

 Account details

 Logout

Order	Date	Status	Passenger Reference #	Total	Actions
#01362	November 15, 2021	Cancelled	Kamal Jaisal: OPT040202941 Sara Jaisal: OPT040217927 Test Test 2: OPT040202941	£1,075.00 for 2 passengers	View Order Update Passenger Details Register QR
#01363	November 12, 2021	Cancelled	af walid: OPT040204021 Norah Khan: OPT040216222	£975.00 for 2 passengers	View Order Update Passenger Details Register QR
#01366	November 9, 2021	Cancelled	Aman Ullah: OPT040210822 Farhan Khan: OPT040204046	£975.00 for 2 passengers	View Order Update Passenger Details Register QR
#01365	November 9, 2021	Cancelled	Passenger 1: OPT040204422 Passenger 2: OPT040202044 Passenger 3: OPT040214762	£375.00 for 3 passengers	View Order Update Passenger Details Register QR

Click to update your passenger information

2. Update passenger details


Fill out complete passenger information form and submit. This helps us register you with the UK government and send your test results to them.


Person 1	Person 2	Person 3
First Name	Last Name	
Sex	Date Of Birth	
Passport Number	Ethnicity	
Home Address	Email Address	
Mobile Number	Select your COVID-19 vaccination status	


Corona PCR Test Customer Journey

3. Register your kit

After you have received your kit and performed your test, Come back to your account page. You should see a “**Register kit**” button appear here. Click on it to go to the kit registration page.

-  Orders

-  Account details

-  Logout

Order	Date	Status	Passenger Reference #	Total	Actions
401367	November 11, 2021	Cancelled	Kamal Jamal OPT1940202943 Sara Sara2 OPT1940217167 Test Test 2 OPT1940217167	\$1,095.00 for 3 passengers	View Details Update Passenger Details Register Kit
401368	November 12, 2021	Cancelled	af ash (1) Nurul Kh...	\$1,095.00 for 3 passengers	View Details Update Passenger Details Register Kit
401366	November 9, 2021	Cancelled	Azwa Ubbin OPT1940202927 Farhan Khan OPT1940202926	\$1,095.00 for 2 passengers	View Details Update Passenger Details Register Kit
401365	November 5, 2021	Cancelled	Passenger 1 OPT1940202942 Passenger 2 OPT1940202944 Passenger 3 OPT1940214762	\$375.00 for 3 passengers	View Details Update Passenger Details Register Kit

Register your Kit after performing your test.

4. Send your registration

Once on the page, Enter the kit's barcode number performed on each individual including the exact date and time the test was performed.
Click submit one you have entered all.

Kamal Jamal	Sara Sara2	Test Test 2
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1. Enter Kamal Jamal's barcode

1. Enter Kamal Jamal's test date

1. Enter Kamal Jamal's test time

Next

Corona PCR Test Customer Journey

5. Your Kit is now registered

Please ensure you post your sample into a Royal Mail Priority Post Box and you take note of the Tracking Number.

Your results will be sent to you via email within **48 hours** of the sample being received into the Laboratory.

